

# Klickitat PUD's Rebate Program Delivers Big Benefits

By Riley Richards, KPUD summer intern

Klickitat PUD is proud to offer a wide range of energy services, including a comprehensive rebate program. KPUD's energy service rebates make it more affordable for customers to invest in energy-saving measures. These upgrades result in financial savings, increased comfort and a healthier environment.

KPUD's rebate program is funded by a Bonneville Power Administration energy-efficiency program. KPUD offers rebates for Energy Star-certified appliances, including washers, dryers and heat-pump water heaters. Rebates are also available for heating and cooling systems, weatherization, income-qualified projects, and commercial rebates such as lighting upgrades, agriculture and industrial projects.

Energy-efficiency projects promote energy conservation and reduce KPUD's total power costs, saving customers money. Customers utilizing the KPUD rebate program have seen significant efficiency improvements and praise the program—often recommending it to others.

Many KPUD customers who were interviewed about the rebate program mentioned how simple and accessible the application process was. Residential customer Robert, who received a heat pump rebate through the program, described the process as “fabulous and easy.”

One customer, Cynthia, knew something needed to be done about her unreliable heat pump when she was going through hardships in life. She spoke with the PUD, learned about her options for rebates and says the application process was made simple. She has since encouraged others around her to take advantage of the rebate program. Thanks to her new heat pump, she says she now experiences “a warm home with an even temperature throughout.”



**KPUD Energy Service Specialist Anita Clever, left, presents an energy Smart Industrial Program rebate check to Terry Beckwith, center, and Christian Minor of Underwood Fruit and Warehouse Co.**

Rebates are available to all KPUD customers, regardless of income. Customers meeting specific income requirements can visit the KPUD website to see if they qualify for additional benefits.

Klickitat PUD provides customers with ongoing support and assistance throughout the installation process. Residential customer Rae Ann benefited from housing insulation.

“Everyone did their part and made sure that things were functioning to the best of their ability,” she says.

Check to see if you could benefit from KPUD's rebates. Customers have told us they were shocked to learn how the modifications reduced their bills and improved their homes after taking the initiative and utilizing the rebate program.

Klickitat PUD strives to always assist and provide for its customers. Energy Services Specialist Anita Clever, a Klickitat PUD employee for 17 years and an energy service specialist for eight, oversees the rebate program. She is cross-training Erin Gray and Matt Olson to support the

ongoing efforts.

This transition enables KPUD to expand and promote rebate programs as new grant-funded opportunities geared towards energy efficiency are offered. Anita recently obtained grant funding for expanded rebates and, within just a few months, has customer projects lined up to meet the funding limit, demonstrating her and Klickitat PUD's commitment to meeting the evolving needs of our customers.

Through Klickitat PUD's rebate program, customers can be more energy efficient with their appliances and heating and cooling systems. These rebates can help cover the cost of Energy Star washers and dryers, smart thermostats, attic insulation, floor and wall insulation, insulated exterior doors, and heating and cooling systems.

KPUD has something for everyone, ensuring all customers can benefit from the services. ■

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