

Stay Safe, Make a Disconnect/Reconnect Request

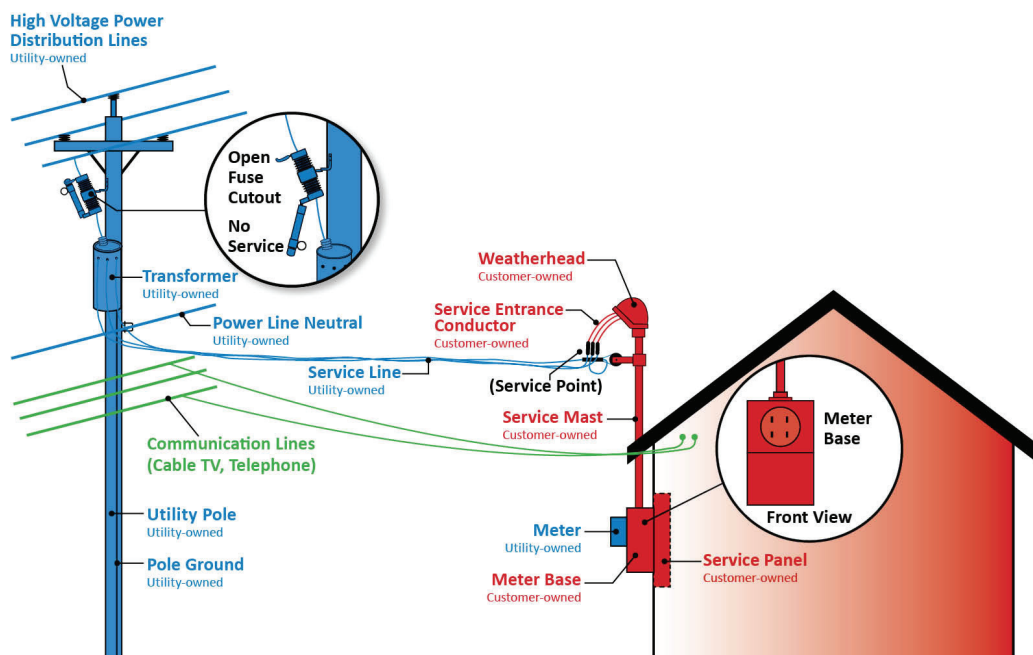
Call KPUD anytime you need your meter connected or disconnected

Working on or around energized electrical facilities can pose a threat to anyone untrained or unauthorized to perform electrical work. The safety of Klickitat PUD employees and customers is of the utmost importance.

KPUD customers doing work to their breaker panel or home circuits, or undertaking home improvement projects such as siding, painting, roofing or vegetation management, should contact KPUD to arrange a temporary service disconnect to provide a safe working environment near deenergized power lines.

While code requires new power installations to have a main disconnect on the customer's side of the meter, older services may not have this option. This prevents customers from being able to deenergize their breaker panels. Additionally, customers cannot deenergize the secondary service drop feeding their meter without having a qualified KPUD employee perform the action, leaving the power line energized and a hazard to work around.

Working with energized power lines and metering equipment is dangerous and can potentially be fatal. There is a potential for an arc



The diagram above illustrates customer owned and utility owned components for standard services. KPUD owns and is responsible for meters attached to services. Contact KPUD if you need your meter moved or shut off.

flash during meter removal or installation, as well as the possibilities of electrocution or equipment damage.

Klickitat PUD requires that any removal of a meter from the meter base is completed by a qualified KPUD employee or contracted installer. If a meter is removed by anyone other than a KPUD employee or their delegate—including a licensed electrician—customers will be assessed a meter-tampering fee on their billing account.

When customers are planning to do work, they should contact KPUD and speak with the engineering department to assess if the work they are doing is considered an alteration or relocation of their

service—which may require additional engineering design—or if a basic disconnect is needed for the work. Additional planning may be required because any upgrades or changes of service require an inspection appointment coordinated with the Washington State Department of Labor and Industries prior to KPUD reenergizing a service with alterations.

When KPUD receives disconnect requests, they are typically scheduled within a week of the request. However, schedule times may fluctuate depending on the time of the year and the weather events impacting the service territory.

Customers are urged to plan ahead to account for busy construction schedules.

KPUD tries to accommodate urgent requests for disconnects to allow for customers or licensed electrical contractors to perform emergency repairs as much as possible.

To arrange for a disconnect/reconnect request, contact the KPUD engineering department at 800-548-8357. Be prepared to provide the service address and meter number, a scope of work, whether the work is being completed by the customer or a licensed electrical contractor, the Washington State Department of Labor and Industries electrical permit number (if applicable), the date and time for the request, and accurate contact information. ■