# **KPUD Winter News**

## **Burst Water Pipes Could Mean Costly Repairs**

With freezing temperatures continued in the forecast, Klickitat PUD's water department has some helpful suggestions for water system customers:

- Allow a small, steady stream of water to run from an inside faucet to help keep your pipes from freezing.
- It may help if you have a sink against an outside wall to open cabinet doors below the sink so warm air can circulate.
- If you plan to be away from your home for an extended period and have not winterized your pipes, leave the thermostat set to at least 55 F to help keep pipes from freezing.

This list does not guarantee you will not have frozen pipes, but it beats the alternative—and the expense is minimal compared to what it could cost to repair.

Be safe and stay warm.

#### **Weather Affects KPUD Meter Reading**

The winter wonderland throughout Klickitat County is decreasing the speed and, in some cases, the effectiveness of our meter readers. Klickitat PUD meter readers are doing the best they can to obtain your meter reads, maintain a schedule and stay safe.

Water meters are difficult to locate and read when there is snow on the ground. They will be estimated automatically. This decreases the chance of damaging the equipment and lets us focus on obtaining reads on electric meters.

Electric meters may be estimated if there is not clear access to the meter. Hazards from snow, ice or other slippery surfaces present one of the greatest threats to our meter readers' safety. KPUD meter readers are instructed to exercise caution in these conditions and not place themselves or others in harm's way.

We apologize for any inconvenience an estimated read or additional read days may cause, but assure you costs will be adjusted with the next actual meter read. Estimated reads are generated by a program that assesses use trends. If you live outside the city limits and have a self-read meter, please submit your reads regularly to avoid the need for estimates and adjustments.



Photo by Stephen Orsillo

With the office not as accessible as it usually is due to weather conditions, we would like to remind you that you can submit reads, make payments and submit service requests online at www.klickitatpud.com. We can be reached during business hours at 773-5891 or 493-2255.

Thank you for your understanding. As always, we strive to serve our customers to the best of our ability in all conditions. ■

### **COMMUNITY CALENDAR**

### **JANUARY**

Every Friday—Fruit Friday at The Fruit Co., 2900 VanHorn Drive, Pine Grove, Wasco County

**3**—"Annie," Toyota Center, 7 p.m., Kennewick

8-12—Pacific Northwest Sportsmen's Show, Expo Center, Portland 14—Klickitat PUD Board of Commissioners' meeting, 2 p.m., Goldendale

18—Annual Craft Brew and Bacon Festival, Three Rivers Convention Center, Kennewick

23—Blake Shelton concert with opening by RaeLynn, Moda Center, Portland

23-26—Portland Spring Home & Garden Show, Expo Center, Portland

24-26—Regional Home & Garden Show, TRAC Center, Pasco

28—Klickitat PUD Board of Commissioners' meeting, 2 p.m., Goldendale

28—Stevie Nicks concert, Rose Quarter, Portland

#### MARCH

8-12—Portland Metro RV Dealers presents the Fall RV Show of Shows, Expo Center, Portland

13—Visit OMSI with Northern Wasco Parks & Rec., call (541) 296-9533