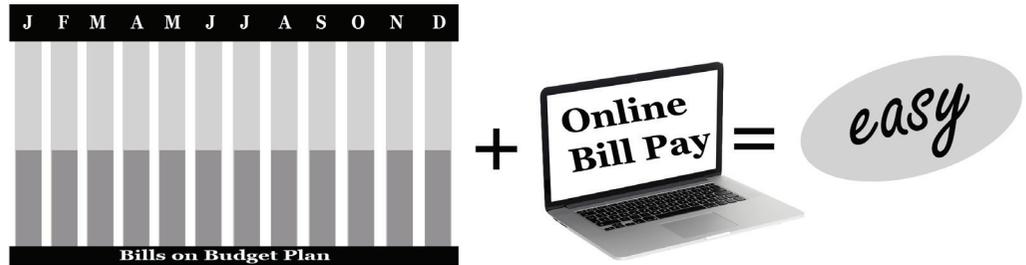


Sign Up for Klickitat PUD's Budget Payment Plan

Learn more about Klickitat PUD's budget payment plan with the Q & A below



Do fluctuating power bills strain your budget during times of heating or cooling?

If so, sign up for Klickitat PUD's budget payment plan to stay on track. Once enrolled in the plan, your monthly payments are based on the annual average energy consumption during the past 12 months for the location. The PUD will annually recalculate your budget payment each June or following a PUD rate increase. When your budget payment is recalculated, one of the following will occur:

- If you paid for more energy than you used, we will recalculate your new budget payment using your credit balance, which may reduce your new budget payment.
- If you used more energy than you paid for while on the budget plan, your new budget payment would increase to recover the shortage and revise the energy consumption going forward.

Q: When can I begin the budget payment plan?

You can begin the plan any time your account balance is zero. However, June is

recommended so you can build up a reserve going into winter.

Q: Will I know how much electricity I'm using every month?

A: Yes. Meter readings will be conducted as usual and self-read meters need to be submitted as normal. Your bill will have the budget amount due as well as current monthly charge detail and year-to-date account balance total.

Q: What if I am unable to make a payment?

You must pay your budget payment in full by the due date of the bill each month. Otherwise, you may be removed from the budget payment plan. If you are unable to make your payment, please call the PUD's Customer Service Department.

Q: Can I cancel my budget payment plan?

You can cancel at any time. However, your account will be reconciled at that time. This will result in one of the following:

- If you have paid for

more energy than you used, your account will be credited for that amount.

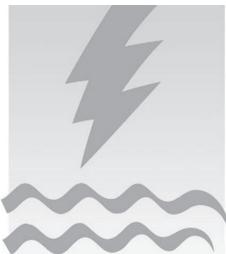
- If you consumed more energy than predicted and paid for within the budget payment plan, the entire outstanding balance becomes due on the next bill.
- You may re-enroll if you were removed from the budget payment plan, but you must settle any past due charges first.

Q: Can I enroll in the budget payment plan and automatic draft?

Yes, they are a great complement to each other. Also, there is no charge to participate in the budget payment plan. It is a free and strongly encouraged service.

If you are ready to enroll, call Klickitat PUD's Customer Service Department or sign up on the SmartHub app. Visit www.klickitatpud.com and select "SmartHub."

For more information or to enroll in the budget payment plan, call the Goldendale office at 509-773-5891 or 800-548-8357; or the White Salmon office at 509-493-2255 or 800-548-8358. ■



Klickitat PUD
Owned By Those It Serves