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WA-18

Thank You PUD Customers, Staff

As 2017 comes to a close, I would like to thank our customers for the support you have shown to us here at your PUD. We have had a good couple of years, culminating in the board of commissioners passing our 2018 operating budget December 12. This budget has no electric rate increases for the second year in a row. I think we are finally turning the corner, and I am excited about the coming years and what we may be able to achieve.

Even with the challenges caused by changing utility markets, your PUD staff continues to provide excellent service and excellent reliability levels for our water, wastewater and electric systems. We will continue to improve as we provide safe and reliable services in the year ahead.

I would like to extend my thanks to our employees for their dedicated service. I continue to be impressed with their commitment and willingness to learn and grow in their abilities to serve you all better each year. Well done everyone!

I would like to take this opportunity to ask for your help. For many of us, the holiday season provides opportunities to be with family and friends. However, for some, it can be a difficult time, whether that is a result of being away from family, or personal or financial struggles. Please think about all the things you have in your life, and reach out to others to support and nurture your community and those in it.

Inside this issue, you will read about Operation Warm Heart, a simple but effective way to help others. I hope you participate in your own way, whether that is contributing to backpacks for kids, a local mitten tree, contributing to food banks or serving others during the holiday season and the winter ahead.

Happy New Year to you all from your local PUD!

Jim Smith
General Manager