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WA-18

Your PUD Update

I want to give you a general update on some things going on at Klickitat PUD.

Our new customer information and billing system is up and running. SmartHub, the new customer service tool, has received great customer reviews. We encourage you to register or download the app and see for yourself. The link can be found at www.klickitatpud.com. Get a one-time \$5 credit for registering on SmartHub and choosing paperless billing. We appreciate your patience during this conversion and hope you find the new bill format informational and easy to read.

Our renewable natural gas facility is performing well. The facility was designed and built to offer more value than the previous electric generation facility, and to reduce our risks to the electricity markets. There are not many opportunities to do both, as usually they are a tradeoff.

I have been quite active in Olympia lately to ensure the much-discussed carbon reduction legislation includes provisions that will allow us to capture value from our RNG facility for many years to come. We also are exploring ways to use the electric generation facility to bring more value.

KPUD is in the early stages of planning the RNG dedication ceremony to be held at the beginning of June, when the weather is better. I hope you will join us and tour the facility, which I believe is the most efficient RNG facility in the country. It is certainly one of the largest. What foresight our community leaders had when they worked to locate the regional landfill in Klickitat County.

We are working on many system improvement projects through the winter. The new substation capacity project in Bingen is complete. We are finishing a new high-voltage transmission interconnection project south of Goldendale, and are working on a new water system well in Lyle. Our vegetation management program is also moving along well in the Trout Lake, Glenwood and BZ Corner areas.

Lastly, the KPUD board voted Dan Gunkel as the new president of your board of commissioners. Doug Miller is vice president, and Randy Knowles is secretary.

I hope to see many of you at your local community meetings being planned for March through May.

Jim Smith
General Manager