

# Klickitat PUD's Budget Payment Plan

Do fluctuating power bills strain your budget during times of heating or cooling? If so, sign up for Klickitat PUD's budget payment plan to stay on track. You can begin the plan any time your account balance is zero. We recommend June to start building a reserve for winter months.

## **How does the budget plan work?**

Your monthly payments are based on energy consumption during the past 12 months for the location. Annually, the PUD recalculates your budget payment. This takes place each June or after a PUD rate increase. When your budget payment is recalculated, one of the following occurs:

- If you paid for more energy than you used, we recalculate your new budget payment using your credit balance, which may reduce your new budget payment.
- If you used more energy than you paid for while on the budget plan, your new payment will increase to recover the shortage and account for energy consumption going forward.

## **Will I know how much electricity I use each month?**

Your meter will be read as usual. Rural customers should continue providing reads by the 20th of each month.

## **What if I am unable to make a payment?**

You must pay your budget payment in full by the due date each month. Otherwise, you may be removed from the plan. If you are unable to make your payment, please call customer service.

## **Can I cancel my budget payment plan?**

You can cancel at any time. However, your account will be reconciled at that time. If you have overpaid, you will be credited on your next bill. If you have underpaid, the outstanding balance is due on the next bill. If you have been removed from the budget payment plan for any reason, you must settle any past due charges before re-enrolling in the plan.

There is no charge to participate in the budget payment plan. It is free and strongly encouraged. You can enroll in the automatic draft payment plan at the same time. The services complement one another.

The budget plan does not include non-metered services such as streetlights, yard lights, water or wastewater basic fees. These charges are added to your monthly budget amount.

Call Klickitat PUD or submit your request online. Contact White Salmon's office at (509) 493-2255 or (800) 493-8385, or the Goldendale office at (509) 773-5891 or (800) 548-8357. ■

