

Low Income Elderly Discount Available

Klickitat PUD offers its Low Income Elderly Rate Discount for billings issued December 2014 through May 2015. The program is monitored through Klickitat County Senior Services, which determines eligibility and provides the PUD with a list of eligible customers.

Discount	Yearly Income
35 percent	\$10,800 or less
25 percent	\$10,801 to \$15,150
15 percent	\$15,151 to \$18,380
5 percent.....	\$18,381 to \$21,600

If you are 62 or older and want to take advantage of this discount, contact Klickitat County Senior Services.

- ▶ In Goldendale/East County, call Virginia Dunham at (509) 773-3757 or toll free (800) 447-7858.
- ▶ In White Salmon/West County, call Jill Parrott at (509) 493-3068.

Prevent Frozen Pipes

Frozen water pipes are inconvenient and costly to repair. There are ways to prevent frozen pipes and thaw those already frozen. Klickitat PUD Water/Wastewater department recommends the following:

- ▶ Let the water run at a slow constant drip during extreme cold temperatures. This is cheaper than facing a repair bill.
- ▶ Insulate all water pipes from cold, moving air and keep them dry.
- ▶ To thaw a frozen pipe, heat the area around the frozen part with an electric space heater, a hand-held hair dryer or a heat lamp. If this is a problem, call a plumber.
- ▶ If you have questions, call KPUD.
- ▶ White Salmon office: (509) 493-2255 or (800) 548-8358
- ▶ Goldendale office: (509) 773- 5891 or (800) 548-8357



Repairs are made to the damaged structure on the Glenwood transmission line, while the line remains energized, or hot. Lake Howard flies the cross-arm in to Jeff Speelman and Todd Niva in the bucket.

Restoration Success

By Lori Froehlich

While nasty weather often is the culprit of power outages, it is not always the case.

Customers in Glenwood lost power Wednesday, September 24, shortly before 5 p.m. The phone calls started trickling into the PUD offices, and it quickly was determined to be an outage on the transmission line that goes from the Husum Substation to the Glenwood Substation.

This power line goes through some of the county's most rugged terrain, with many structures inaccessible by road. This presents our line crews with a challenge even on a beautiful sunny day in July.

Extra linemen and equipment were sent to assist so the problem could be located before dark. Unfortunately, there are more than 19 miles of this transmission line to patrol. Patrolling the line took most of the precious daylight as 4-wheelers or legs are the only way to see many of these miles. Our crews don't give up, though, and even with the rain, fog and

chilly conditions, they located a broken cross-arm on September 25 around 1 a.m.

The cross-arm was located on a structure that was part of a canyon crossing in an extremely steep, difficult-to-access location, with no road and many obstacles. Luckily, Klickitat PUD linemen are problem solvers and they quickly came up with a plan to access and attack the problem. They made short-term repairs to the cross-arm and put the wire back in the air. At almost 5 a.m., the work was completed and the power was flowing back to the 300 homes and businesses in the Glenwood valley.

Final repairs were completed the next week during normal business hours, and a new metal cross-arm replaced the wooden one. These repairs were made without an outage to Glenwood customers.

This outage is a good reminder for everyone to get ready for winter and have a plan for power outages. Check out pages 28-29 for more information. ■