



Board of Commissioners

Randy L. Knowles
President

Dan G. Gunkel
Vice President

Ray A. Mosbrucker
Secretary

.....

Jim Smith
General Manager

Ron Ihrig
Chief Operating Officer

Gwyn Miller
Human Resources Manager

Shannon Crocker
Chief Financial Officer

Holly Dohrman
Power Manager

Ron Schultz
Chief Engineer

Jeff Thayer
Operations Manager

Steve VanTuyl
Information Technology Manager

Mike DeMott
Customer Service Supervisor

.....

www.klickitatpud.com

Goldendale Office
1313 S. Columbus Ave.
Goldendale, WA 98620
(509) 773-5891
(800) 548-8357

White Salmon Office
110 NE Estes Ave.
P.O. Box 187
White Salmon, WA 98672
(509) 493-2255
(800) 548-8358

WA-18

Operation Warm Heart

During the cold winter months, higher electricity use for home heating can burden families struggling to pay their monthly bills.

Since 1989, caring Klickitat PUD customers have given generously to the Operation Warm Heart fund. Their gifts help other KPUD customers who have problems paying their power bills. Neighbor helping neighbor is a proud Klickitat County tradition.

“Sometimes people who are normally able to pay their utility bills have something happen in their life that hurts them financially,” says Customer Service Supervisor Mike DeMott. “Operation Warm Heart allows our customers to help each other through these tough times.”



What is Operation Warm Heart?

Operation Warm Heart is an emergency energy assistance program funded by gifts from PUD customers.

During the past decade, the program has given more than \$85,000 to help hundreds of families in financial crisis, often because of a health emergency or change in employment. Generally, these families are in danger of having their power disconnected or are unable to pay their deposit.

Who Gets Help?

All of the funds raised by Operation Warm Heart stay in Klickitat County to help local families in crisis.

How Can I Contribute?

You can be part of Operation Warm Heart with a tax-deductible contribution of any amount. There are three easy ways to give:

- Have a small amount added to your monthly KPUD bill. Most people give just \$1 or \$2 per month.
- Make a contribution of any amount. All gifts are welcome.
- Place your bill on Operation Round Up, which rounds up utility bills to the nearest dollar, and places the difference into the Operation Warm Heart fund to help needy families.

No matter which option you choose, your gift is tax deductible and is a great way to show your care.

If you wish to participate, call KPUD at (800) 548-8357 or (509) 773-5891.

Thank you for supporting this program. KPUD appreciates every donation from big to small, and wishes everyone a warm and happy holiday season. ■