

# Sign Up For KPUD's Budget Payment Plan

## How does the Budget Payment Plan work?

Your monthly payments are based on your energy consumption during the past 12 months. Each year in June, Klickitat PUD (KPUD) will recalculate your budget payment. After this recalculation, the following will occur:

- If you paid for more energy than you used, we will recalculate your new budget payment using your credit balance, which may reduce your new budget payment.
- If your actual usage was greater than what you paid while on the budget plan, your new budget payment may increase.

## When can I begin the Budget Payment Plan?

You can choose to begin the plan at any time. However, you need to be current with your payments.

## Will I know how much electricity I'm using every month?

Your meter will continue to be read as usual. Each month, you will receive an up-to-date statement of

your account showing the budget amount due, as well as the actual amount of electricity you used.

A summary of current charges is listed in the first section of your statement. The second section, balance recap, is a running total of the actual balance on your account, actual charges to your account, minus your payments. The third section, budget recap, outlines the status of your budget account, monthly charge, minus monthly payments.

## What if I am unable to make a payment?

You must pay your budget payment in full by the due date of the bill each month. Otherwise, you may be dropped from the Budget Payment Plan.

If you are unable to make your payment, please call KPUD's Customer Service Department.

## What happens if I want to cancel my Budget Payment Plan?

Your account will be reconciled at that time by comparing your actual

consumption to what you have paid on the Budget Payment Plan.

- If you have paid for more energy than you used, your account will be credited for that amount.
- If you consumed more energy than you have paid for, your next bill will reflect a balance due.

## Can I re-enroll in the Budget Payment Plan?

If you have been removed from the Budget Payment Plan for any reason, you must settle any past due charges before being allowed to re-enroll in the plan.

## Can I enroll in the Budget Payment Plan and the Automatic Draft?

Yes, they are a great complement to each other!

## Is there a cost to join?

There's no charge to participate in the Budget Payment Plan.

If you are ready to enroll, call Klickitat PUD's Customer Service Department at (509) 773-5891 or toll free at (800) 548-8357. ■

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## A Special Gift For A Special Mom

Looking for a special Mother's Day gift? Look no further.

Klickitat PUD's gift certificates make a perfect gift for a mom who could use a little help offsetting her electric bills.

The gift certificates are available in any denomination and are available for purchase in the Goldendale and White Salmon offices.

For your convenience, you also can ask to buy a certificate over the phone with a credit/debit card.

You can choose to buy and deliver the certificate yourself, or KPUD can post a credit to an account of your choice.



A gift certificate is then mailed to the recipient, informing her of your gift and the amount—at no extra charge.

Some people choose to remain anonymous, in which case our customer is notified of a gift being credited to her account from an anonymous donor.

Gift certificates can be purchased any time of the year, for any occasion.

They make a great gift for a birthday, Mother's Day, Father's Day or Christmas.

Contact Klickitat PUD's Customer Service Department for assistance at (800) 548-8357. ■