

## KPUD Offers Payment Options

Klickitat PUD offers to its customers a variety of options for paying monthly bills.

In addition to the usual method of check or cash, KPUD accepts drafts from bank accounts and debit or credit cards. Customers also have the option of paying online.

**Drafts:** KPUD can deduct monthly bill payments directly from a customer's checking or savings account, or from their debit or credit cards. This relieves customers of worrying about due

dates, writing checks or finding a stamp. Instead, a draft automatically takes care of paying the bill.

In choosing this option, customers receive a monthly statement showing the date of withdrawal and the draft amount.

Call Customer Service for more information or to select this option, at (509) 773-5891 or (800) 548-8357.

**Online:** Payments can be made online at [www.klickpud.com](http://www.klickpud.com) by clicking on "Make a Payment."



This online program accepts credit or debit cards.

You can also view your last 12 statements online, graphs of your kilowatt-hour use, recaps of your payments and request minor changes to your account. Or click on "meter reading form" to report your monthly meter reads. ■

## Surge Arresters Protect Your Equipment

You can protect your sensitive electronic equipment with a meter base surge arrester from the PUD.

For \$4.50 a month, we will install and maintain a device on the electric meter that stops most external power problems before they can get into your home.

Up to 40 percent of home electrical problems are caused by external events, such as lightning, power line switching and "bumps" caused by power lines slapping together.

Other causes are line frequency problems, voltage spikes, high-frequency "noise," short circuits, and the ups and downs during outages and when power is restored.

All of these incidents can cause surges, which are elevations in voltage that last longer than 10 milliseconds. Surges can fry delicate electronic circuitry. All of them can be stopped by a meter base—or whole house—surge arrester, with the exception of high-voltage lines coming into con-

tact with low-voltage lines.

For added protection, the devices are warranted against damage from power surges that come through the home's electric meter after passing through a failed arrester.

The warranty covers electro-

mechanical equipment including home appliances, such as washers, dryers, refrigerators and other motor-driven appliances; and electronic equipment, such as computers, televisions, VCRs, DVD players, stereos, microwaves and heat pumps.

The warranty is good for up to \$50,000 for each event, as long as building wiring and other connections to protect equipment conform to NEC codes.

To protect against internal power disturbances, we recommend that each piece of equipment be connected to a plug-in (point-of-use) surge arrester.

Buy a point-of-use surge arrester that fits the device you are going to plug it into, such as one with a phone line port if it is for your computer, because surges can get in via the phone line. ■

