


Check Scanner Speeds Processing

Klickitat PUD recently improved its method for processing payments with a scanner that reads checks and stubs.

You may have noticed a scanline on the top left tear-off portion of your monthly bill. The KPUD scanner reads this line and applies the payment and meter read(s) to the appropriate account.

To help our customer service department process your check efficiently and correctly, here are a few things you can do:

- Send the top left portion of the bill with your payment.
- Use only blue or black ink.
- Write legibly.
- Enter meter reads in the spaces provided, using only numerals. If the read is the same as the previous month, write out the number, not the word “same.”

PUBLIC UTILITY DISTRICT No. 1		
of KLICKITAT COUNTY		
1313 S. Columbus Goldendale, WA 98620 Phone: 509-773-5891 1-800-548-8357	P.O. Box 187 White Salmon, WA 98672 Phone: 509-493-2255 1-800-548-8358	
Klickitat PUD <small>Owned by Tenas & Co. Inc.</small>		
ACCOUNT: 35315776 PUD		
PUD 8300000		
METER		
4737		
	READ DT	CURRENT READING
	__/__/__	__-__-__
DUE DATE: 06/11/09		
AMOUNT DUE: 3.57-		
0035315776000000000001 -Scanline		
*****RETURN THIS PORTION*****		

The scanline, in gray below “amount due,” on your KPUD bill is used to process your payment more efficiently.

• Please only include numbers for your meter read.

• For correspondence, please use the space provided on the back of the stub or use a separate piece of paper.

For rural customers, it is imperative we receive your meter read once a month by

mail, phone or at www.klickpud.com. Without a meter reading, the computer will generate an estimated bill that will need to be paid like a regular bill.

KPUD’s new software allows staff to retain a digital image of both checks and payment stubs. Because many agencies request proof of residency, we suggest you keep a copy of your most current bill.

Thank you for helping KPUD provide excellent customer service to you and process your payments reliably and dependably. ■