

*A note from*  
**ENERGY  
SERVICES**

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# HELLO & WELCOME!

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Welcome to the decision making process of going solar or any other source of customer generation. KPUD offers a Net Metering program that is used to offset your consumption on a monthly basis on your utility bill. Each home and system operate differently and I am here to help you understand the program and those differences.

To get started, take a look at the attached FAQs, and other information provided, including additional resources for more information. I highly recommend you also read our Net Metering Policy 25 and supporting documents to better help you understand the concept and rules of Net Metering.

KPUD is committed to providing you the highest possible standard of service before, during and after this transition to your chosen alternative source of energy through our Net Metering program.

You will have many questions and please do not rely solely on a salesman to answer them. It is very complex and there is a lot of information to consider, after all you are investing your hard earned money. Please do your due diligence by shopping around and asking questions.

Some of the questions are addressed in the FAQs. Others points we want to make transparent are:

*Does KPUD pay money back to the customer?* No, you will only see credits on your utility bill if your system produces an excess of net energy.

*Do banked credits continue to roll over year to year?* No, per state mandates, if there is a bank balance after the March billing statement of each year, that will be cleared out to zero to start over in April.

*Are there separate fees associated with net metering?* The only definite fee is the application fee for Net Metering. Additional fees may be incurred if the existing infrastructure needs updated to accommodate the solar design.

*Can I be on the monthly budget plan for my utility bill?* No, net metering has to be billed monthly to capture the true charges and credits from the generating system.

*Am I subject to rate changes?* Yes, all customers are subject to future rate revisions to rate schedules and rate designs including but not limited to demand, time-of-use, standby or any other fees or charges as approved by KPUD.

*Does KPUD require a production meter?* No, that is the customers option and property. You will need to discuss that further with your installer as they would be responsible for installing one if so desired.

*Can KPUD stop offering or change the Net Metering program?* Yes, KPUD can make changes as approved by the Board of Commissioners once our participation level has been met as set by the State of Washington, which was met in October of 2023, however no new action is scheduled at this time. It will be a continued conversation in the future with ongoing new rate designs.

I'm here to help. Feel free to contact me at [aclever@klickpud.com](mailto:aclever@klickpud.com) or (509) 773-7622 for any questions you have, no matter how small.

Kind Regards,  
Anita Clever